

Policy Document No: Per 1.1.1

Night Deputy Care Manager Job Description

Job Title: NIGHT DEPUTY CARE MANAGER

Service: Children and Adult Services

Responsible to: Care Manager/Care Services Manager

Brief description of job:

The Night Deputy Care Manager is responsible for ensuring a quality care service is delivered to the people who use our services during a waking night shift through the effective management of their team. This may include direct care to the people who use our services if required. The Night Deputy Care Manager will act as an excellent role model to all and have direct line management responsibilities for Night Team Leaders.

Core Expectations:

- 1 To attend for work reliably and punctually.
- 2 To attend all training as required and take part in a positive manner.
- 3 To know where Hesley Group policies are kept and to be aware of and follow their contents.
- 4 To remain vigilant and do everything possible to protect people who use our services and others from abuse of a physical, emotional, sexual, neglectful, financial or institutional nature. This includes an absolute requirement to report any incident of this nature you witness, hear about or suspect.
- 5 All staff are expected to make sure that all people who use our services and colleagues have equal opportunities, to acknowledge their individual differences and uphold their rights and responsibilities as set out in law and by Hesley Group policies.
- 6 To build and promote good relationships and communication with people who use our services, staff and all other stakeholders important to the people who use our services, internal and external to Hesley Group.
- 7 To ensure a safe, clean and enjoyable environment for the people who use our services to live, taking responsibility for the night security through site checks and regular audits.
- 8 To contribute to the person centred planning process and promote a person's choices, preferences and independence and wellbeing through effective care planning, seeking input from the wider multi disciplinary team. This will include proactive and critical contributions to Care Reports/Reviews and Assessments.



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- 9 To ensure that medical needs of people who use our services are met at all times, administering prescribed medication in accordance with individual's care plans and group policy.
- 10 To work in person centred manner ensuring people who use our services are as independent as possible when promoting personal healthcare and physical, emotional and financial well-being.
- 11 To ensure challenging behaviours are dealt with in a safe and supportive manner through the use of approved approaches learnt through training; minimising/reducing incidents through the promotion of positive behaviour management.
- 12 To successfully manage a team through the effective deployment of staff and resources, offering each team member motivation, support and supervision/ appraisal, monitoring attendance/punctuality and overall performance to ensure a quality outcome for people who use our services.
- 13 To take responsibility for efficient recruitment and selection processes in line with Hesley Group policy and procedures.
- 14 To hold and participate effectively in meetings with the Team and the wider service multi disciplinary service.
- 15 To have responsibility for the completion of clear, accurate and appropriate records in line with policies and procedures for people who use our services and staff, partaking in internal auditing to uphold quality standards.
- 16 To keep up to date with current issues within the specialist field of LD, attending and actively participating in relevant training to ensure personal continuous professional development and best practice in the role; supporting and developing individuals of the team in the same way.
- 17 To have overall responsibility for ensuring the effective planning, preparing, supervision and review of all routines and social/recreational activities on and off site for people who use our services.
- 18 To deputise for the Care Manager as required.
- 19 To drive a minibus if required and qualified to do so.
- 20 To work overtime and on-call duties if requested.
- 21 To undertake as required any additional tasks and responsibilities as are reasonably compatible with this job description and its objectives.



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Health & Safety:

In carrying out the tasks in this job description you have a duty (under Health & Safety legislation) to take reasonable care for the health and safety of yourself and that of others. This implies taking positive steps to understand the hazards in the workplace, to comply with safety rules and procedures and to ensure that nothing you do, or fail to do, puts yourself or others at risk. This includes contributing to a safe and secure environment for people who use our services.

This duty includes checking that any person entering Hesley Group property has a right to do so and their visit is recorded in accordance with Hesley Group procedures.

This organisation is committed to the protection and safeguarding of children and adults at risk, and promoting their welfare. Hesley Group, therefore, expects all staff and volunteers to share this commitment.

This post is subject to an enhanced level DBS Disclosure and Barring Check, including a check against the "Barred List" in respect of the Adults/Children's (delete as needed) Workforce.

| Prepared by HR Department: | | Date | : 05/07/18 |
|----------------------------|---------|-----------|------------|
| Jobholder: | Signed: | Date: | |
| Manager: | Signed: | Date: | |